

# Global Operations

*'Be devoted to one another in love. Honour one another above yourselves. Never be lacking in zeal, but keep your spiritual fervour, serving the Lord.'*

Romans 12:10-11



## About TLM's global operations

The Operations team primarily supports implementing country leaders and their teams and is led by Alan Gray, the director for operations and finance. Most of the team are based at TLM's international office in London, but some work remotely in other countries around the world. This is a challenging and busy time for the team as they get to grips with the changes brought about by the new Global Fellowship.

## Key events in 2012

- **June** – Operations Meeting
- **July** – Global Support Meeting with staff whose responsibilities include HR, Finance and TLM Connect (TLM's intranet).

**Top:** Country Leaders meeting with the Global Operations team in London

## Prayer points

- Pray for Alan Gray, director for operations and finance, as he leads the Operations team. Pray for him in this challenging role, especially with the changes taking place as a result of Global Fellowship.
- Give thanks for the Global Support Meeting that takes place at the start of July, with a focus on finance, HR and TLM Connect issues. Pray for a productive meeting and safe travel for participants.
- For some members of the Operations team the second half of the year is often a busy time for country visits particularly relating to Annual Country Learning meetings. Pray for safety and good health as they travel.
- Members of the Operations team regularly have meetings by Skype or telephone. Give thanks that in most countries this is possible and pray for improvements where communication is currently difficult.
- The Operations team meets twice a year: once with the supporting and implementing country programme staff, and once on their own. Pray that these meetings are Christ-centred and approached with humility and open hearts.

## The Operations team members

Alan Gray – Director for Operations and Finance  
Gladstone Worthington – Head of Finance  
Clara Volpi – Country Support Facilitator  
Rey Coloma – Country Support Facilitator, Philippines  
Anna Foxley – Institutional Funding Advisor  
Stephanie De Jong – Operations Co-ordinator  
Cindy Norfor – Global Support Co-ordinator, Singapore  
Elvis Rashirai – Global Support Co-ordinator, South Africa  
Piet Both – Country Development Director, Netherlands  
Rajeev Pallakke – Database Co-ordinator, India

## Country Focus: Myanmar



### FACTFILE:

- Myanmar has an estimated population of 57.5 million

### Prayer points

- TLM Myanmar has an innovative strategy. Pray that the team here will be able to successfully implement the aims and objectives of this strategy.
- Pray that people affected by leprosy will be reached by TLM Myanmar staff and that they will be able to participate in the wider disability movement without discrimination.
- Praise the Lord that TLM Myanmar is a well-respected organisation in Myanmar. Pray that the team will be able to live up to the expectations of such a position.
- Pray for safe travel of TLM Myanmar staff from the co-ordination office in Yangon as they travel extensively across the country to visit Disability Resource Centres.
- Pray for the safety and wellbeing of all TLM Myanmar staff who serve in Disability Resource Centres across the country.
- Pray for TLM Myanmar's partners who maintain a focus on leprosy work in Myanmar, especially Mawlamyine Christian Leprosy Hospital, Myanmar Christian Leprosy Mission and Eastern Shan State Leprosy Mission.
- Pray that TLM Myanmar will find ways to support its partners so they will be more able to engage and reach out to people affected by leprosy who are scattered across Myanmar.

### Senior staff

Dr Zaw Moe Aung – TLM Myanmar Country Leader  
 Ms Talen Nawnkhar – TLM Myanmar Country Operations Manager

### About TLM Myanmar

In recent years TLM's Myanmar programme has grown in size and is now recognised by the government, the UN and international non-governmental organisations (NGOs) as the lead disability organisation in Myanmar. In 2007 TLM ran four projects; by 2010 this had grown to 15 projects.

TLM Myanmar aims to: strengthen the capacity of leprosy and disability rehabilitation services; implement and support community-based rehabilitation for leprosy and disability-affected people through a network of Disability Resource Centres (DRCs); support the expansion of prevention of disability programmes in the DRCs and encourage the inclusion of people with leprosy-related disabilities into mainstream programmes; work in partnership with other NGOs around issues such as vulnerable groups, food security and education, advocating for full inclusion of people with disabilities; and treble the coverage of DRCs in strategic areas.

### Key events in 2012

- Myanmar observes Leprosy Sunday on the second Sunday of September. On this day churches conduct a special service in remembrance of people affected by leprosy.
- **3 December** – TLM Myanmar observes International Day of Persons with Disability in all its DRCs across Myanmar.

**Top left:** Dr Zaw Moe Aung (right), TLM Country Leader for Myanmar  
**Top right:** This family has been supported by TLM to start a sewing business

**Left:** A leprosy-affected woman demonstrates her weaving skills

## Country Focus: Bangladesh



### FACTFILE:

- An estimated 3.3 million children do not go to school in Bangladesh and only 55% of those in school will complete primary education

### Prayer points

- Extreme Poverty Initiative Project: Pray that leprosy-affected people will overcome extreme poverty and that they will be able to receive government help.
- Thank God that DBLM now has a medical doctor as the programme director.
- Pray for the women being helped through the Hagar Centre, that they will find support, comfort and hope in sometimes very difficult circumstances.
- Pray for the future of DBLM Hospital as it plans to expand its services, including a new out-patients' department and services for general disabilities.
- DBLM's surgical work: pray for planned surgery camps this year and for patients with leprosy disabilities and other disabilities needing surgery.

### Senior staff

#### Community-Based Rehabilitation project

Suren Singh – Programme Director  
 Noel Manna Dey – Finance Manager  
 Ambor Chisim – Manager, Extreme Poverty Initiative Project  
 Mrs Promila Hembrom – Hagar Project Officer  
 Delwor Hossain – Community-Based Rehabilitation Partner Manager

#### DBLM Hospital

Dr David Khan – Programme Director  
 Dr Hemanta Kumar Roy – Medical Officer  
 Dr Md. Al Mamun – Medical Officer  
 Mrs Smriti Kana Samaddar – Nursing Officer

### About TLM Bangladesh

TLM Bangladesh has 21 programmes with a co-ordination office in Dhaka. Two of these key programmes are:

#### 1. Community-Based Rehabilitation (CBR) project, which includes:

- **Hagar Centre:** cares for destitute women who have been rejected because of leprosy or have taken refuge because of violence against them. This centre shelters them and works for possible reintegration into their community.
- **Extreme Poverty Initiative Project (EPIP):** works to overcome extreme poverty among leprosy-affected people.
- **Community-Based Rehabilitation Partner (CBRP):** works with people affected by leprosy and disability to establish their rights by setting up community groups. About 400 groups have been formed.
- **Dinajpur Sasakawa CBR Project:** staff form groups with people affected by leprosy and other physical disabilities in areas where leprosy is stigmatised.

#### 2. Danish Bangladesh Leprosy Mission Hospital (DBLM)

is based in Nilphamari. It aims to 'provide and develop a centre of high level holistic care, focused on leprosy patients, also including patients with general disabilities, prioritising children, women, and the poor and sharing its expertise with others.'

(For more information on TLM Bangladesh, see pages 10 and 59)

**Top:** Women at the Hagar Centre in Bangladesh

## Country Focus: Central India

State: Chhattisgarh



*'Pinto, along with one of his brothers, received training in the diesel mechanic course at Champa VTC. Within a short time both were placed with Mahindra and Mahindra vehicle service centre at Korba,'*  
Pinto's parents are both beggars and he lived in extreme poverty until TLM helped him gain skills for life

### About TLM's work in central India

TLM's work in the central region of India is in the State of Chhattisgarh which ranks sixth highest in the country for the number of new leprosy cases detected annually. TLM has two hospitals and one Vocational Training Centre as well as community development and advocacy projects in this State. TLM India actively collaborates with the State government in areas such as: leprosy awareness, referral of leprosy cases, training and treatment. TLM India is planning a State-wide community project to make TLM's presence felt across the State. There are plans to increase the number of available student places at TLM's Vocational Training Centre in Champa in 2012.

### Projects

Bethesda Leprosy Home and Hospital, Champa; Chhattisgarh Vocational Training Centre (VTC), Champa; Chandkhuri Leprosy Hospital; Strengthening Self-Help Groups Project, Chhattisgarh; Goat Rearing Projects, Raipur; Challenging Anti-Leprosy Legislation Project, Uttar Pradesh / Chhattisgarh

### Key events and activities in 2012

- Inviting members of local churches, especially youth and women's groups, to spend time with leprosy patients in the hospitals.
- Campaign for fair trade and equal employment opportunities among prospective employers of Vocational Training Centre students.

**Top:** A student at one of TLM India's Vocational Training Centres

### Prayer points

- Pray for government certification for the non-formal trades at the Vocational Training Centre in Champa, and for better employment opportunities for students from a leprosy background.
- Pray that TLM's relationship with government departments will be strengthened and that strategic partnerships will be developed with like-minded NGOs (non-governmental organisations).
- Praise God for the new out-patients' department block at Champa Hospital.
- Pray that there will be better education facilities for the children of TLM staff in Chandkhuri.
- Pray for the effective working of the community development and advocacy projects in the State.

### Senior staff

Dr Sandeep Kumar – Superintendent, Champa Hospital  
Dr Manotosh Elkana – Superintendent, Chandkhuri Hospital  
Mr Vizia Patta – Principal, Vocational Training Centre, Champa  
Mr Kismat Nanda – Deputy Programme Manager, Self-Help Group Project  
Mr Elwin Dayal – State Programme Manager, CALL Project

## Country Focus: England and Wales

*'The Sovereign Lord has given me a well-instructed tongue, to know the word that sustains the weary.'*

Isaiah 50:4



### About TLM England and Wales

In addition to providing funding and generating prayer support it is envisaged that, in 2012, TLM England and Wales will be involved in:

- Supporting programme development, and monitoring and evaluating projects that TLMEW fund.
- Advocacy-related activities both in the UK and internationally, including lobbying mainstream international non-governmental organisations (NGOs) based in the UK to integrate people affected by leprosy and disability into their programmes.
- Capacity development of TLM partners using staff and volunteer consultants.
- Research and Development – supporting links with institutions in the UK and encouraging students to undertake leprosy-related research.
- Raising awareness of leprosy in the UK in communities and in the media.

(For more information on TLM England and Wales, see page 11)

### Key events in 2012

- **August:** Festival of Flowers, London

**Top right:** Natalie Husk with Toby on a 630 mile Walk of Hope around England's south west coast © Northcliff Media

**Top left:** Julie Harry raising money for TLM by riding a zip wire across the River Tyne

### Prayer points

- Pray for the Festival of Flowers event (23-26 August 2012) at Southwark Cathedral in London. Pray for Marilyn Gregory, as she oversees the event.
- Pray for the success of TLMEW's Arts for Advocacy project. It will be a collaborative effort of literary and arts professionals, including high-profile figures, focusing on leprosy-related themes, including social exclusion, poverty, education, human rights and living with disability.
- Pray for Rosalyn Palmer, head of marketing and communications. Ask for continued creativity, wisdom and strength as she and her team work on publications, the website and engage with the media.
- In England and Wales there is still legislation and government guidelines that discriminate against people affected by leprosy. Pray for TLM England and Wales as they motivate supporters to challenge discriminatory legislation.
- TLM England and Wales is prioritising work in 10 countries to ensure the best possible outcomes for people affected by leprosy. Pray that the programmes team, led by Sian Arulanantham, will have God's wisdom as they make decisions as to which projects to fund.
- Pray that fundraising events and other initiatives organised by TLMEW's regional and area co-ordinators will make a big difference to the lives of those affected by leprosy.

# TLM Trading

*'Do not conform to the pattern of this world, but be transformed by the renewing of your mind. Then you will be able to test and approve what God's will is – His good, pleasing and perfect will.'*

Romans 12:2

## About TLM Trading

TLM Trading, the trading arm of The Leprosy Mission, is a mail order company selling a wide range of gifts, greeting cards and books primarily to the Christian community. They produce three main catalogues a year, Spring, Summer and Autumn-Winter, which stock a range of products, including 'Gifts for Life', gifts that are directly linked to TLM's projects around the world and include items such as medicine, school uniform, eye surgery and vocational training. These gifts start at just £10. TLM Trading's main aims are:

- To sell products made by leprosy-affected people, to help provide them with the social and economic status that allows a dignified life.
- To raise funds for The Leprosy Mission, especially through their 'Gifts for Life' range.
- To help raise awareness of The Leprosy Mission and its work.



**Above:** Handmade cards from India ready for the TLM Trading catalogue

## Prayer points

- Pray for the success of TLM Trading's Autumn/Winter 2012 catalogue which is mailed to their customers in early August. Give thanks for the thousands of loyal customers, trading partners and bookshops that buy from their catalogues.
- Pray for the strategic direction of the company under the leadership of Jo-Anne Thomson and the new initiatives being planned for future growth. Give thanks for the hugely successful 'Gifts for Life' range which directly benefits leprosy-affected people.
- Give thanks for the staff team, the former members of staff and the many volunteers who have helped to contribute to the company's achievements since its formation in 1995.
- Pray for all the leprosy rehabilitation groups who supply the beautiful handmade goods in the catalogue. Pray that TLM Trading can increase its orders from these groups in the months and years ahead.
- Pray for TLM Trading's Board of directors who meet four times a year to give guidance and ensure the aims and objectives of the company are met.
- Give thanks for the chairman of the Board, Stephen Hammersley, and his co-directors who ensure the company operates successfully and profitably. Gives thanks for David Selley, one of TLM Trading's founders, who is still active on the Board even in retirement.

## Senior staff

- Jo-Anne Thomson – General Manager
- Phil Allum – Business Co-ordinator
- Liz Standbrook – Purchasing Manager
- Judith Merrell – Publishing Manager – Books and Audio
- Felicity Garratt – Product Marketing Manager
- Aaron Scott – Purchasing and Marketing Assistant